

IOSH Code of Conduct

I am honest

I commit to acting with honesty and integrity. I build and maintain trust with colleagues, clients, and the public, reinforcing the credibility and reliability of the occupational safety and health profession.

To be honest I must

- act with integrity and honesty and abide by the law
- report any criminal convictions or charges to IOSH promptly
- report any instances of bankruptcy or formal arrangements with creditors, detailing their implications for my health and safety responsibilities
- report unethical or illegal behaviour I observe in line with the relevant procedures of my employer, organisation, or client.

I am competent

I maintain and enhance my professional competence to the highest standards. My competence ensures I provide reliable, informed, and effective services. This fosters trust and confidence in my abilities and the reputation of my profession.

To be competent I must

- ensure I am always competent to carry out my duties and engage in continuing professional development (CPD) documenting activities as required by IOSH
- ensure that clients, employers, and others are aware of my level of competence
- provide accurate, accessible, and timely professional advice.

I am respectful

I demonstrate respect for others in all my interactions. I recognise the importance of protecting individual rights and fostering inclusive environments. My respect strengthens relationships with colleagues, clients, and the public. This helps maintain the integrity of my profession.

To be respectful I must

- accept and protect the rights and privacy of individuals and organisations; all my actions are conscientious and mindful of confidentiality
- value equality and diversity throughout my practice, fostering an environment of trust and wellbeing through all my professional interactions

- communicate sensitively and appropriately, always maintaining professional boundaries, and making reasonable checks to ensure that information I share is accurate, true and does not mislead
- conduct my online activities, including on social media, in a way that upholds integrity and trust in my profession.

I am responsible

I act responsibly. Demonstrating responsibility ensures that I act ethically and adhere to regulations. I use resources and technology to support a sustainable and respectful future for the safety and health profession and the communities it serves.

To be responsible I must

- maintain high standards of customer care and ensure my actions do not bring disrepute to myself, to IOSH or the profession
- have regard to the reputation and good standing to any individual, to IOSH or the profession as a whole
- adhere to all policies and regulations of IOSH, including those associated with Training Provider requirements including compliance with formal agreements, audits and investigations
- not engage in any actions that contravene the Institution's Royal Charter, Byelaws or any agreement in respect of volunteering or training provider activities.